

Summary

Board Meeting August 2020

Overview

The Goulburn-Murray Water (GMW) Board meeting was held on 26 August 2020 via video conference. All Directors were present.

Diane James AM, Chairman:

- welcomed Directors to the Board Meeting
- acknowledged the lands of all the Aboriginal communities from the regions where directors were joining the videoconference and paid respects to their Elders past and present.

Managing Director Report

Charmaine Quick, GMW Managing Director, updated the Board on the:

- successful completion of the 2020 Winter Works program (photo below); and
- Victorian Government engaging with GMW customers and the public on the Water Efficiency Project's expected socio-economic outcomes through the Engage Victoria [website](#). The consultation deadline has been extended to 11 September 2020.



Winter Works 2020: East General Main Culvert Replacement

Health, Safety and Wellbeing

Glenda Smith, General Manager People, Culture and Safety and Tom Foster, Manager Safety, Wellbeing and Environment updated the Board on GMW's health, safety and wellbeing performance including the ongoing response to the Coronavirus (COVID-19) pandemic to maintain staff and public safety.

Finance

Michael Gomez, General Manager Business and Finance, discussed the financial performance of GMW for June 2020 including the financial implications of the COVID-19 pandemic which at this stage are minimal and can be managed within existing budgets

Coronavirus Response

The Board received a further update from Mr Gomez on the coronavirus response. The update included:

- a summary of the impact of COVID-19 on GMW business which are currently low to moderate
- reporting on GMW's continued compliance with the Stage 3 restrictions applicable to regional Victoria; and
- that rent relief is available for some GMW customers. Customers need to apply before 15 September 2020.

Operational

The Board discussed a number of items including:

- WSC Membership
- 2021 Board calendar

Committee meetings

The Board noted minutes of recent Board Committee meetings.

General Business

The Board noted the 2019-20 Annual Report which is currently in draft



Connections Project

Frank Fisseler, Project Director and Patrick McNamara, Project Control Group Chair discussed the status of the Connections Project including an:

- overview of progress in achieving water savings; and
- update on the Mitiamo Project.

The Board approved the:

- creation of staff delegations for the Mitiamo Project; and
- release of the Mitiamo Pipeline Project Request for Tender to the open market for the construction of the Domestic & Stock Pipeline.



The new Domestic & Stock pipeline emerging in the Mitiamo District. This is the storage lagoon and pump station next to the Waranga Western Channel.

Staff acknowledgements

- The Hon. Lisa Neville, Minister for Water, in a letter dated 6 August 2020, commended GMW staff for providing service above and beyond its remit during the coronavirus and the 2019-20 bushfires.
- Department of Environment, Land, Water and Planning (DELWP) commended GMW's recent dam safety incident exercise.
 - The Board also commended management on the successful completion of the exercise during the COVID-19 pandemic.

Board Approvals

- GMW Service Strategy
- GMW Safety and Wellbeing Strategy
- Membership of the Water Services Committees (WSCs)
- Changes to GMW Delegations

Board Reports

The Board considered and discussed:

- the status and timing of Transformation actions
- priority themes arising out of the GMW 2020 staff culture survey
- customer service performance; and
- seasonal update.

